



ST. CLAIRSVILLE MUNICIPAL UTILITIES

100 N. Market St.
P. O. Box 537
St. Clairsville, Ohio 43950
(740) 695-1410 Fax (740) 695-1085
www.stclairsville.com

EMAIL BILLING AVAILABLE AT www.stclairsville.com
email: stcutility@stclairsville.com

Billing Codes

W WATER
S SEWER
RE RESIDENTIAL ELECTRIC
CE COMMERCIAL ELECTRIC
DM DEMAND
FR FLAT RATE
FL FLOOD LIGHT
SL SECURITY LIGHT
TX KILOWATT HOUR TAX
--- INDICATES A CREDIT BALANCE

BUSINESS OFFICE HOURS

Monday through Friday
8:30 A.M. to 4:30 P.M.
CLOSED HOLIDAYS

Phone: (740) 695-1410
email: stcutility@stclairsville.com

WARNING

TAMPERING WITH AND THEFT OF UTILITIES:
NO PERSON SHALL TAMPER WITH ANY UTILITY SERVICE WITHOUT THE UTILITIES CONSENT. VIOLATORS WILL BE PROSECUTED. FINES UP TO \$1,000.00 AND SIX MONTHS IN JAIL.

FOR AFTER HOUR EMERGENCIES: 695-0123

PAYMENT OPTIONS:

Payments accepted at the Municipal Building - 100 N. Market St., St. Clairsville, Ohio
Payments may be mailed to St. Clairsville Municipal Utilities, P. O. Box 537, St. Clairsville, Ohio 43950
Payments may be put in the night drop box on the office door after hours.
ACH - Automatic Payment Option available to any checking or savings account.
VISA, MASTERCARD, DISCOVER credit cards accepted at the office, by phone, or online at www.stclairsville.com

EMAIL BILLING AVAILABLE AT www.stclairsville.com

For possible financial assistance, contact the following agencies:

Community Action Comm. - 695-2405	Dept. of Human Services - 695-1074
United Way - (304) 233-6300	Salvation Army - (304) 233-4400
Council of Churches (Church of Choice)	Veterans Service Commission - 695-2121, Ext. 125

A hearing may be requested when there is an irreconcilable failure of agreement with the utility staff. Request for a hearing must be submitted in writing to the utility manager within two business days of the termination date. Current charges must be paid as a hearing pertains to the delinquent amount due. Hearing issues shall include, but not restricted to:

*Disputes as to amount due	*Financial Hardship
*Medical Hardship	*Other Reasonable Cause

TERMINATION OF SERVICES

Utility Services shall be terminated due to delinquent balances on the second business day following the date started on the disconnect notice. Services may be reconnected after the account is brought to current status. THERE IS A RECONNECT FEE. THERE WILL BE NO AFTER-HOURS RECONNECTS WHEN TERMINATION IS DUE TO DELINQUENT BALANCES.