



Office of the Director of Public Services

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PRESS RELEASE

DATE: March 27, 2019

FROM: CITY OF ST. CLAIRSVILLE

SUBJECT: **New Answering Service for Residents to Report After-Hours Utility Service Disruptions**

RELEASE: **FOR IMMEDIATE RELEASE**

Beginning on April 1, 2019, the City of St. Clairsville will use an answering service to answer after-hours utility-related phone calls. The Municipal Utilities Office's phone line (740-695-1410) is being used for this new service.

Residents are urged to call 740-695-1410 after hours only for water or sewer disruptions or electricity outages. This is a reminder that these three services are the only utilities which are provided by the City of St. Clairsville.

The answering service will take brief utility-disruption messages which will be given to the Superintendent of General Services for action. Again, the answering service is being provided for residents' convenience on 740-695-1410.

When possible, City staff also will provide information on a timely basis on the City's web site: <https://stclairsville.com/> For questions, please call the Municipal Utilities Office on 740-695-1410 during normal business hours (8:30 A. M. and 4:30 P. M. weekdays, except on federal holidays). Thank you.

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